

Notice to all Registered Account Holders

Clean and Disinfect Allowance

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As communicated on April 1, 2020, and updated on April 6 and 15, 2020, MPI committed to providing a clean and disinfect allowance on all light vehicle, commercial, and glass claims submitted for payment beginning April 1, 2020. This allowance was to continue while the provincewide COVID-19 State of Emergency was in effect.

The provincewide state of emergency expired on October 21, 2021. The clean and disinfect allowance was reassessed and will conclude on December 31, 2021. This additional period allows repair facilities time to conclude work that is in progress and transition their clean and disinfect protocols. Light vehicle, commercial, and glass shops can request the allowance on claims submitted for payment prior to January 1, 2022.

If you have any questions about this notice, please contact MPI Partners.